**Up-to-date regulations**

**Tightened Security Checks on Outbound Express Shipments from Shanghai**

The authorities in Shanghai are reinforcing security procedures for some outbound express shipments. The procedures cover, but are not limited to, all types of equipment containing lithium batteries and all types of chemical products.

To ensure your packages do not encounter any delays due to security inspection, please provide all the relevant documentation outlined below when sending such shipments.

All types of equipment that contain a lithium battery or chemical products must be accompanied by a Certification for Safe Transport of Chemical Goods (Test Report) issued by the Shanghai Research Institute of Chemical Industry Testing Centre.

- A copy of the Test Report and an original copy of a stamped Letter of Liability (copies of the stamp cannot be accepted) must be attached together with the shipment
- In the event that a stamped Letter of Liability cannot be provided, the original Test Report must be provided

We will continue to update you on any new developments in this area.

**International service changes**

**China Customs tightened security inspections on inbound and outbound shipments**

Following the introduction of tightened security inspections, export and import shipments will be screened through X-ray machines, and some shipments will be opened for inspection. As a result, delivery delays are expected. We regret any inconvenience this may cause you. To check the latest status of your package, please go to [www.fedex.com/cn](http://www.fedex.com/cn) and click on “Track shipments”.
To ensure your shipments pass through the Customs smoothly, and that FedEx can deliver your shipments as quickly as possible, we advise you to do the following:

- Comply with all regulations and procedures required by the authorities;
- Prepare your shipment and documents in advance, and make sure all the information supplied is accurate and valid;
- Ensure that the details on your shipping documents match the items you are shipping; and,
- Ensure that you provide the correct name and a full description of the commodity or item you are shipping in your documents.

We thank you for your support and understanding.

**Domestic Time-definite service changes**

**Liquid and powdered item shipments**

In line with tightened official security checks on shipped items, the following changes now apply to our Domestic Time-definite Service:

- Liquid and powdered items can no longer be accepted by FedEx; and,
- When filling in the Consignment Note, please write the full name of the article you are shipping in the blank area under the “Declared Value for Carriage” entry at “3”. Failure to do so may result in a delay in delivery

We are continuing to monitor developments and will inform you of any new regulations. Thank you for your support and understanding.

**Traffic control arrangements ahead of and during the Olympic Games**

**Traffic control measures in Beijing**

Beijing is enforcing traffic control measures in the run-up to and during the Olympic and Paralympic Games. The measures aim to reduce the number of vehicles on the roads, improve air quality and facilitate the smooth operation of public transportation.

The following traffic control measures will be enforced in Beijing.
From July 1 to September 20, 2008
- For Beijing-registered vehicles: Vehicles with “yellow labels” are not allowed to be driven in the city
- Vehicles registered outside Beijing: Vehicles must apply for a permit to enter Beijing. In addition, they must have a “green label”

From July 20 to September 20, 2008
- An odd/even license plate control system will be implemented, with vehicles being able to be driven on alternate days.
  - From July 20 to August 27: The odd/even license plate control system will be implemented within Beijing
  - From August 28 to September 20: The odd/even license plate control system will apply to all areas inside the 6th Ring Road (inclusive), the Airport Expressway, the Badaling Expressway (between Shangqing Bridge and Xiguanhuandao), and the Jingcheng Expressway (between Laiguangying Bridge and Baima South Bridge)
- All cargo vehicles are required to comply with the odd/even license plate control system, as well as the following:
  - Cargo vehicles registered in Beijing: Prohibited within the 6th Ring Road (exclusive)
  - Cargo vehicles registered outside Beijing: Prohibited within Beijing

There are likely to be delays in delivering shipments while the traffic control measures remain in force. However, FedEx remains committed to providing the best possible service it can to customers in light of the new measures. We will continue to update you on any new developments on this site and through other communication channels.
Summary of Customer Q&A

**Up-to-date regulations** - Tightened Security Checks on Outbound Express Shipments from Shanghai

Q: What are the main types of shipments affected by the tightened security procedures introduced by the authorities in Shanghai?
A: The tightened procedures cover, but are not limited to, all types of equipment containing lithium batteries, and all types of chemical products.

Q: Relating to the documentation required under this tightened security checks by Shanghai Customs, is there anything that I should pay special attention to?
A: The tightened procedures cover, but are not limited to, all types of equipment containing lithium batteries, and all types of chemical products. The two types of shipments mentioned above must be accompanied by a Certification for Safe Transport of Chemical Goods (Test Report) issued by the Shanghai Research Institute of Chemical Industry Testing Centre.

- A copy of the Test Report and an original copy of a stamped Letter of Liability (copies of the stamp cannot be accepted) must be attached together with the shipment.
- In the event that a stamped Letter of Liability cannot be provided, the original Test Report must be provided.

If the Letter of Liability is available, it should bear both an original stamp from the manufacturer and an original stamp from the shipper. Please note that copies of the stamp cannot be accepted.

Q: What does the Test Report for outbound shipments from Shanghai containing lithium batteries and chemical products refer to?
A: The Test Report is the Certification for Safe Transport of Chemical Goods issued by the Shanghai Research Institute of Chemical Industry Testing Centre (Shanghai TECH. Chemical Industry Testing Co; Ltd).

Q: Will the tightened security checks affect my outbound shipments?
A: The procedures cover, but are not limited to, all types of equipment containing lithium batteries, and all types of chemical products. If your shipments fall into one of these two categories, you will need to supply all the required documentation to ensure your shipment is processed smoothly and quickly.

Q: How long will the tightened security check procedures last for?
A: This is not a new requirement. The authorities in Shanghai are reinforcing these security procedures. Therefore, please ensure you supply all the required...
International service changes – China Customs tightened security inspections on inbound and outbound shipments

Q: Why has China Customs introduced strict inspections procedures?  
A: In the run-up to the Olympic Games, the Chinese government has announced tightened security measures on certain shipments. As part of these measures, it has just been announced that China Customs will enforce stricter security inspections on all inbound and outbound express shipments in China.

Q: What are the detailed measures introduced by China Customs?  
A: The tightened security inspections apply to all inbound and outbound express Shipments. Among other things, the new measures include but not limited to:
- Inbound and outbound shipments screened through X-ray machines; and,
- Some shipments will be opened and fully inspected.

Q: Will the tightened security inspections affect my outbound shipments?  
A: Given the tightened security inspections, your outbound shipments may be delayed if they undergo a full inspection by customs. You may check the status of your package online.

Q: Will the tightened security inspections affect my inbound shipments?  
A: Given the tightened security inspections, your inbound shipments may be delayed if they undergo a full inspection by customs. You may check the status of your package online.

Q: What should I do to make sure my inbound and outbound shipments clear customs smoothly?  
A: To ensure your shipments pass through customs smoothly, we advise you to do the following:
- Comply with all regulations and procedures required by the authorities;
- Prepare your shipment and documents in advance, and make sure all the information supplied is accurate and valid;
- Ensure that the details on your shipping documents match the items you are shipping; and,
- Ensure that you provide the correct name and a full description of the commodity or item you are shipping in your documents.

Q: How long will the tightened security inspections last for?  
A: We have not yet been informed how long these tightened security inspections will last. Please be assured that FedEx remains committed to providing the best possible service it can to customers in light of the new measures. In addition, we will continue to monitor the situation, and update you on any developments.
Domestic Time-definite Service Changes - Liquid and powdered item shipments

Q: Why is FedEx no longer accepting liquid and powdered shipments for its Domestic Time-definite Service?
A: In the run-up to the Olympic Games, the government has announced tightened security measures on certain shipments, including liquid and powered shipments. FedEx will comply fully with all relevant regulations to ensure the success of the Games.

Q: Why does FedEx need customers to write the name of the shipped item in full on the Consignment Note?
A: This is necessary to comply with the tightened security regulations before and during the Olympic Games. We appreciate your understanding and support in this matter.

Q: Where should I write the full name of the article I am shipping?
A: When filling in the Consignment Note, please write the full name of the article you are shipping in the blank area under the “Declared Value for Carriage” entry in the “Shipment Information” section.

Traffic control measures in Beijing in the run-up to and during the Olympic Games - Traffic control measures in Beijing

Q: Can you tell me more about the traffic control measures announced for Beijing?
A: An official announcement regarding the traffic control measures for Beijing was published on the Beijing Traffic Management Bureau Web site on June 20 (available in Chinese only at: http://www.bjjtgl.gov.cn/ReadNews.asp?NewsID=2169 and http://www.bjjtgl.gov.cn/ReadNews.asp?NewsID=2168 ). The traffic control measures detail what vehicles can be driven in Beijing and which ones cannot, and in which areas. They also provide information on the introduction of an odd/even license plate control system in the city.

Q: Why hasn’t FedEx announced its plans in response to the traffic control measures to be implemented in Beijing yet?
A: We are finalizing our plans in light of the recently announced traffic control measures and will continue to keep you informed of developments on this Web site.
Q: Can FedEx deliver packages in Beijing and co-host cities during the Olympic Games?
A: We remain committed to providing the best possible services we can in light of the new measures in the run-up to and during the Olympics. We will continue to update you on developments and any impact on our services on this Web site.

Q: Will FedEx delivery times be affected during the Olympic Games?
A: FedEx will comply with all relevant regulations and measures. As a result, there are expected to be some delays to shipment deliveries. We regret any inconvenience this may cause you. We remain committed to providing the best possible services we can in light of the new measures. We thank you for your support and understanding.